Carillon

KEY / ACCESS CARD / GARAGE REMOTE REQUEST FORM

Residents requiring an additional or replacement key for the pool/garbage room, access card or garage door remote must complete this form, attach agent approval (if required) and email this form to <u>buildingmgr@carillonmanly.com.au</u>.

The Strata Managers, Fresh Strata, will issue an invoice for all orders which must be paid prior to any swipes/keys/remotes being issued.

Cost

Keys: \$15 Access Cards: \$50 Garage Remotes: \$80

Building Management will arrange for the key/card/remote to be provided to you once authorisation and payment has been confirmed by the Strata Manager.

CONDITIONS

- RESIDENTS REQUIRING ADDITIONAL KEYS/ACCESS CARDS MUST COMPLETE THIS FORM IN FULL PROVIDING ALL ACCOMPANYING INFORMATION AND PAYING THE CARD FEE (IF APPLICABLE) PRIOR TO KEY AUTHORISATION OR AN ACCESS CARD BEING ISSUED.
- ACCESS CARDS ISSUED HAVE A 12 MONTH WARRANTY, IF CARD IS FOUND TO BE FAULTY WITHIN THIS TIME MANAGEMENT WILL REPLACE FOR FREE.
- RESIDENTS MUST HAVE THEIR DETAILS REGISTERED WITH BUILDING MANAGEMENT TO OBTAIN NEW OR REPLACEMENT KEYS/ACCESS CARDS.
- TENANTS MUST HAVE AN AUTHORISATION LETTER OR EMAIL FROM THEIR MANAGING AGENT TO OBTAIN ADDITIONAL KEYS/ACCESS CARDS.
- IN THE INTEREST OF SECURITY AND TO PREVENT OVERCROWDING RESIDENTS ARE RESTRICTED IN THE NUMBER OF KEYS/ACCESS CARDS THEY ARE ALLOWED WITHOUT PRIOR APPROVAL FROM THE EXECUTIVE COMMITTEE. RESIDENTS MAY ALSO BE REQUIRED TO HAVE ALL THEIR ACCESS CARDS AUDITED PRIOR TO OBTAINING AN ADDITIONAL CARD.
- IF YOUR ACCESS CARD IS LOST OR STOLEN YOU WILL NOTIFY BUILDING MANAGEMENT IMMEDIATELY SO THAT THE CARD CAN BE CANCELLED.

DATE:	APARTMENT NO:	BUILDING:
NAME:	CONTACT NO:	EMAIL:
Keys requested:Access cards requested:Garage remotes requested:Is this a new or replacement key/card?		
If a replacement key/card, what happened to your previous card? (Please note: If your card has been lost you must bring to the office all cards issued so that the lost card can be identified and cancelled)		
If a new card, please state the reason for requiring an additional card?		
(Please note: There are restrictions on the number of access cards available to residents (2xBed/Agent/Office/Spare)) Are you the owner of the property or tenant?		
If tenant, please provide your agents details:		
(Please note: Tenants requesting an additional access card must provide an email from their managing agent authorising the additional card)		

If tenant, has your agent provided an authorisation email or letter?



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Resident Agreement: By ticking this box , I confirm that I am a current resident of Carillon Apartments and agree to the conditions outlined above.

